

Libertalia Operations Client Terms

Last Updated: June 2026

Scope of Services

Libertalia Operations provides operational consulting services, including but not limited to Clarity Sessions, operational assessments, business process recommendations, accountability systems, leadership guidance, and related advisory services.

The Clarity Session is a diagnostic and advisory engagement. The Client remains solely responsible for all business decisions, implementation activities, and outcomes resulting from recommendations provided by Libertalia Operations.

Payment Terms

Payment is due in full prior to the scheduled Clarity Session unless otherwise agreed in writing.

Payments are non-refundable once the session has been completed.

If the Client cancels more than 24 hours before the scheduled session, the Client may reschedule at no charge.

Cancellations within 24 hours of the scheduled session may be subject to forfeiture of the session fee at Libertalia Operations' discretion.

Call Recording Permission

The Client acknowledges and agrees that Clarity Sessions and related consulting calls may be recorded by Libertalia Operations in audio and/or video format.

These recordings may be used for the following purposes:

- Internal note-taking and service delivery improvement
- Creation of session summaries and Clarity Reports
- Quality assurance and training purposes
- Development of anonymized case studies or marketing materials (only with identifying information removed unless explicit permission is granted)

Libertalia Operations will not share or publish recordings externally in identifiable form without the Client's prior written consent.

The Client may request that a session not be recorded; however, in such cases Libertalia Operations reserves the right to decline or modify the engagement.

No Guarantee of Results

Libertalia Operations provides recommendations, observations, and professional guidance based on information provided by the Client.

Business results depend on numerous factors outside the control of Libertalia Operations, including execution, market conditions, staffing, competition, financial resources, and management decisions.

Accordingly, Libertalia Operations makes no guarantees regarding revenue growth, profitability, operational improvements, business valuation, successful exits, employee performance, or any other specific business outcome.

Limitation of Liability

To the maximum extent permitted by law, Libertalia Operations shall not be liable for any indirect, incidental, consequential, special, punitive, or exemplary damages arising from or relating to the services provided.

The total liability of Libertalia Operations for any claim related to services provided shall not exceed the amount paid by the Client for the specific engagement giving rise to the claim.

Confidentiality

Libertalia Operations agrees to treat non-public business information shared during an engagement as confidential and will not knowingly disclose such information to third parties except:

1. With the Client's permission;
2. As required by law; or
3. To professional advisors bound by confidentiality obligations.

The Client acknowledges that Libertalia Operations may draw upon general knowledge, experience, methodologies, frameworks, and lessons learned from engagements without disclosing confidential information.

Independent Contractor Relationship

Libertalia Operations is an independent contractor and not an employee, partner, officer, director, manager, or agent of the Client.

Nothing in the engagement shall be construed as creating a partnership, joint venture, employment relationship, or fiduciary relationship between the parties.

The Client retains full authority and responsibility for all business operations and decisions.

Acceptance of Terms

By scheduling a session, purchasing services, or engaging Libertalia Operations, the Client acknowledges that they have read, understood, and agreed to these terms.